

IDPF Digital Book May 24th, 2011

Baker & Taylor is a premier provider of physical and digital media and value added services for publishers and customers into a worldwide retail, library and educational marketplace.

- Headquartered in Charlotte, NC
- Revenues of \$1.7B for fiscal year 2010, 3,000+ employees worldwide
- 8 distribution centers 5 US and 3 International for consumer direct fulfillment (CDF) and bulk orders for retailers, libraries and educational institutions
- More than 40,000 customers in over 120 countries, including 16,300 retail and 23,900 library/education customers
- Platform for e-books aggregation and delivery for distribution channel with device manufacturers and mobile carriers
- Worldwide consumer direct fulfillment network servicing online retailers
- Owned by Castle Harlan, Inc. a leading private equity investment firm headquartered in New York



Supporting our Publishing Partners and Customers Worldwide

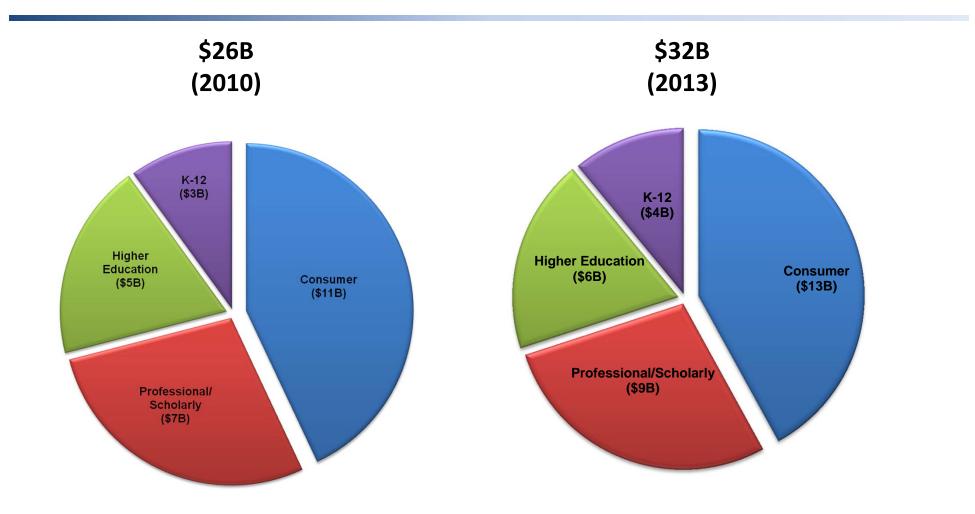
- Work directly with publishers to distribute their digital, as well as physical content, and provide value added services to a worldwide multi-channel distribution network
- Study industry trends in order to better understand what the marketplace looks like in order to better serve our publishing partners and distribution channels
- Support existing distribution channels with digital content distribution and services worldwide – retail, library and education
- Launched Blio revolutionary e-reading software application along with comprehensive digital media storefronts – 25+ Million pre-loads in 2011
- Developed new revenue channels for publishers, device manufacturers and mobile carriers to get digital content to consumers via multi-function device of choice
- Developed and executing partner/channel marketing efforts to drive sales of publishers' content

BOOK INDUSTRY TRENDS AND FORECAST



Total U.S. Book Market – 6% CAGR

Revenue by Product Line





Print to Digital Shift 2010 -2013 - \$7 Billion by 2013

• Mix of print and digital revenues will shift over the course of the next three years with most significant shifts taking place in Higher Education, Trade and Professional publishing.

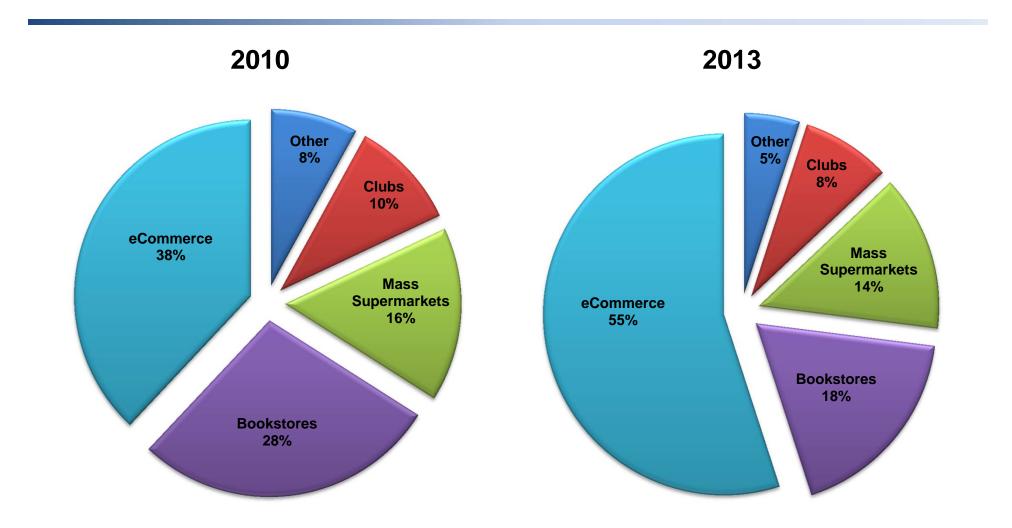
| | 20 | 2010 | | 2011 | | 2012 | | 2013 | |
|--------------|------------------|---------|-------|---------|--|-------|---------|-------|------------------|
| | Print | Digital | Print | Digital | | Print | Digital | Print | Digital |
| | | | | | | | | | |
| Trade | <mark>92%</mark> | 8% | 83% | 17% | | 77% | 23% | 63% | <mark>37%</mark> |
| El-Hi | 95% | 5% | 95% | 5% | | 95% | 5% | 95% | 5% |
| College | <mark>85%</mark> | 15% | 82% | 18% | | 77% | 23% | 73% | <mark>27%</mark> |
| Professional | <mark>79%</mark> | 21% | 77% | 23% | | 74% | 26% | 72% | <mark>28%</mark> |
| Total | <mark>89%</mark> | 11% | 86% | 14% | | 83% | 17% | 78% | <mark>22%</mark> |
| | | | | | | | | | |

- Digital content growth will be spurred:
 - Proliferation of tablets and other multi function reading devices
 - New Publishing categories in addition to Bestsellers Children's, Education, etc.
 - Enhanced Content Creation by Publishers

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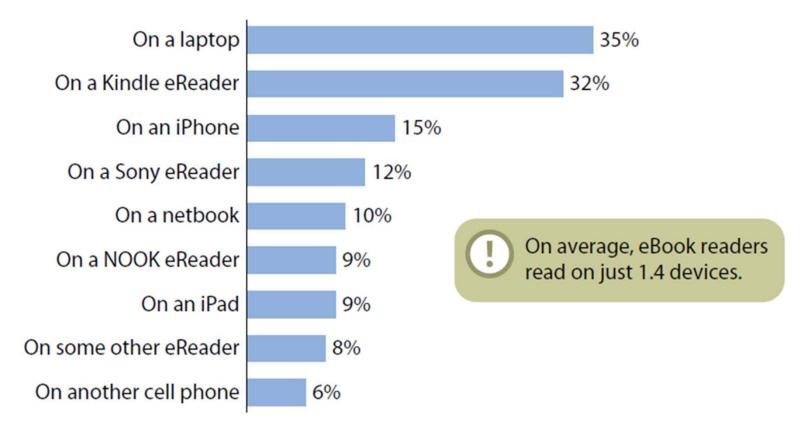
Sales By Retail Channel – Consumer Trade Books (\$13 B)





Most Popular Devices to Read an e-book

"How do you read eBooks?"





Worldwide Digital Device Shipments by Category

- Desktops, Laptops, Netbooks
 - 367.8 Million in 2010
 - 390 Million in 2011
- Smartphones
 - 362.7 Million in 2010
 - 375 Million in 2011
- Tablets
 - 19.5 Million in 2010
 - 80-100 Million in 2011
- Dedicated E-Readers
 - 6.6 Million in 2010
 - 20 Million in 2011



BAKER & TAYLOR DIGITAL MEDIA & E-COMMERCE SUPPORT STRATEGY



E-Commerce and Value Added Services

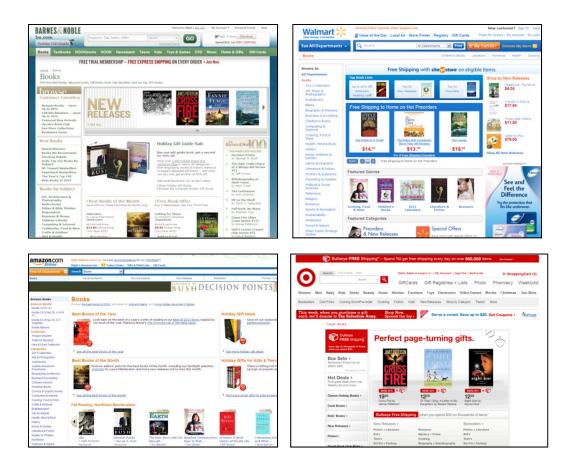
- Consumer direct fulfillment support for online media transactions
- Content aggregation, conversion, management and delivery
- Ereading software Blio for Multiple platforms and multiple devices
- Web-hosted or "in-application" storefront infrastructure fully merchandised for both digital and physical books



Web Hosting and Consumer Direct Fulfillment For Internet Booksellers

- Largest provider of CDF services for the book and entertainment product market, from inventory or POD
- Provide Cover Art, Metadata, Reviews, Pick, Pack, and Ship Direct to the Consumer
- Only distributor that ships books, music and media to customers in a single box to end-consumers
- Able to deliver 60% of products in one day, 99% in two days to U.S. customers via ground through Company's distribution network
- Web hosting provides cost effective services to customers and customers' end users





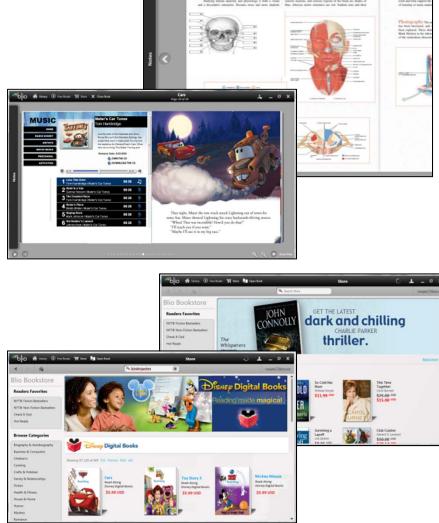
Content Via Blio On Multiple Devices & Multiple Platforms



the future delivered

Digital Media Platform Blio-Next Generation E-Reading Software Application







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Device Manufacturers and Mobile Carriers Channel Network

New Online Retail Digital Storefronts – To Sell Books and other media

25+ Million Blio "pre-loads" in 2011

BAKER & TAYLOR

the future delivered

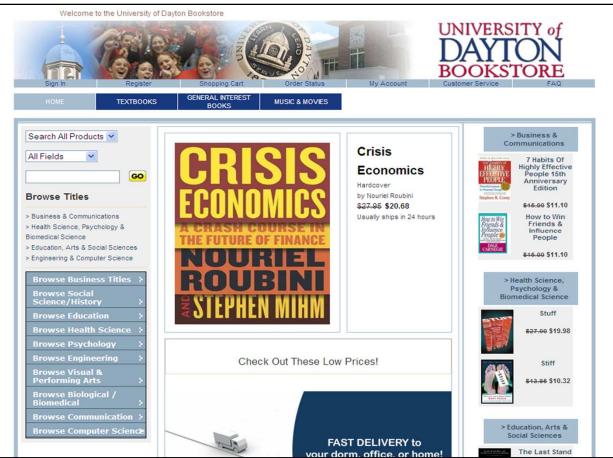
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| Launched September 2010 20M devices shipped globally Laptops, netbooks, tablets Digital and physical books | Launched December 2010 40M devices shipped globally Desktops, laptops, netbooks, tablets, smartphones Digital and physical books | Launched January 2011 50M devices shipped globally Desktops, laptops, netbooks, tablets Digital and physical books | Projected launch June 2011 10M devices shipped in U.S. Smartphones and tablets Digital and physical books |
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100+ Million Units Shipped Worldwide

Libraries and Universities

Online Physical and Digital Media Branded Retail Storefronts

My Books and More – customized marketing and retail online bookstore program for universities and colleges (2,000 +)



Textbooks plus Consumer Titles Storefront



BLIO DEMONSTRATION- ENHANCED CONTENT



PUBLISHER VALUE ADDED SERVICES & MARKETING SUPPORT



Publisher Self Authoring Tools





Value Added Marketing Support - Devices Manufacturers

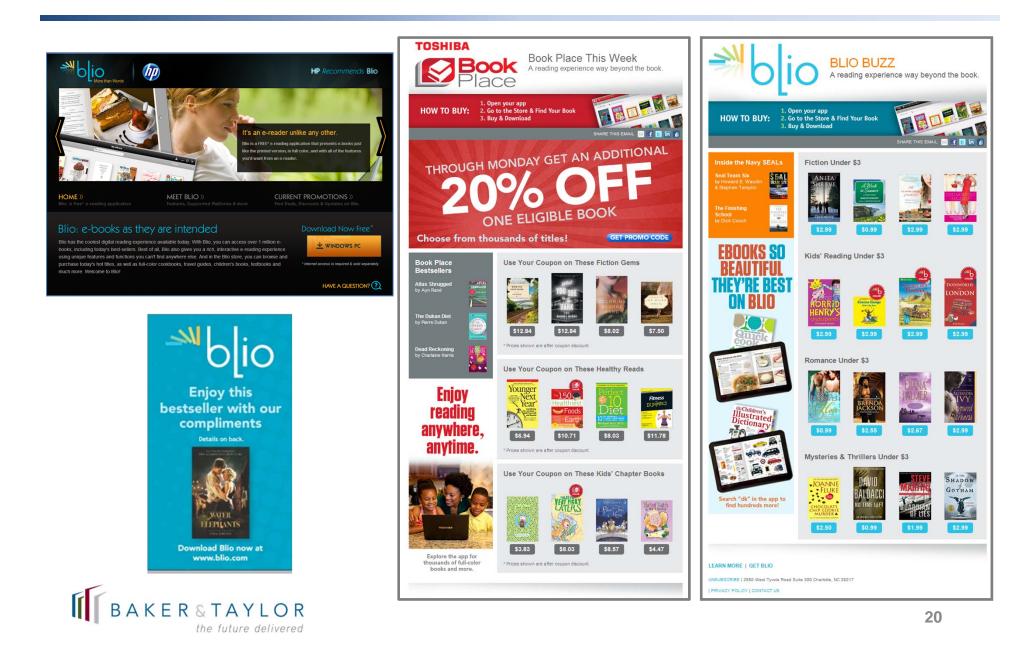








Value Added Marketing Support - Devices Manufacturers



THANK YOU

